

# WARDROBE ASSEMBLY SERVICE

### **IMPORTANT INFORMATION** Please read prior to the appointment to assemble your new wardrobe

We want to make sure that your new wardrobe is assembled as quickly, safely and efficiently as possible, so please read the following important information and if you have any queries, contact your sales consultant.

### Important things to consider in advance:

- Decide where you want the wardrobe assembling
- Remember to allow sufficient space and that you won't be able to move it once assembled *this is essential*
- Check that the floor in the chosen area can take the weight of your wardrobe
- Confirm the floor in your *chosen area is level* you can do this by using a spirit level. Check the area both side to side and from front to back
- If you are having a corner wardrobe assembled, check that the corner into which it will go is square not all houses have perfect 90 degree corners
- Check for any loose floorboards or carpet gripperods in the area, as these can affect the assembly and stability of the wardrobe
- Access If you live in an area with restricted parking, it is your responsibility to provide a permit or a parking space for the installation team, or to provide payment for a parking meter during the installation period
- Plug sockets and lights switches Please consider access to these behind wardrobes. If you have chosen a wardrobe with lights, consider how you will access power

### On the day we are coming to assemble your wardrobe:

- Ensure that you have emptied the room/area where you wish to have the wardrobe assembled
- Ensure you check that the route from the entrance of your property to the room where the wardrobe is to be assembled is free of obstacles

### Our assembly team WILL:

- Check the chosen positioning and advise on any issues they may identify
- Complete the assembly as quickly and efficiently as possible
- Connect any integral or accessory lighting in the wardrobe to a suitable electrical socket
- Show you how to safely use your wardrobe, including doors, any drawers and fitted accessories
- Remove all packaging and leave your wardrobe ready to use

### Our assembly team WILL NOT:

- Modify any existing electrical points or installations in your home
- Drill holes through the sides, doors, top or bottom of the wardrobe for wires or cables to be run
- Fix any wardrobes to walls all the wardrobes we assemble are free-standing items. Wall brackets are provided for fitting after the wardrobe has been filled, this is your responsibility.
  - Remove any skirting boards be sure to check that the wardrobe you are having assembled will fit in the space AFTER having made allowance for the skirting board

### Once our assembly team have finished:

- Confirm that you are happy with the assembly and that you have checked the sliding doors and drawers operate as intended – you will be asked to sign to confirm your satisfaction prior to the team leaving your property
  - Keep the assembly instructions given to you by the assembly team with your original order paperwork
  - Supply you with an information leaflet which will detail the next steps following any movement in the wardrobe once it has been filled, and any subsequent call out fees which may apply to adjust doors or drawers which you have been unsuccessful in remedying yourself





# WARDROBE Assembly service

Taking the hassle out of assembling your new wardrobe

Choosing your new bedroom wardrobe is an exciting time and our all-inclusive assembly service helps you make your dream bedroom become reality.

We appreciate that not everyone knows their screwdriver from their spanner, so for a simple one-off payment (see overleaf), our expert team will assemble your wardrobe in your home and leave it ready to use, as well as taking away all packaging when they have finished.

That leaves you free to sit back and relax, safe in the knowledge that your new wardrobe has been assembled safely, ready to give years of trouble-free use.

### How does our service work?

Once you have chosen your new wardrobe, simply ask your sales consultant to add the assembly service to your order.

### How much does the service cost?

We like to keep things simple, so our assembly service is priced based on the size of each wardrobe. The table below shows our price brackets.

### How do I arrange delivery and assembly?

When we contact you to confirm we have your wardrobe ready to deliver, we'll arrange delivery and assembly in one visit. It really is that simple.

### How long will the assembly take?

This will vary depending on the size of the wardrobe – when we arrange delivery and assembly, we will be able to give you a more definitive guide.

Wardrobe width	Assembly charge
Up to 1.10m	£75.00
1.10m to 2.10m	£125.00
2.10m to 3.10m	£175.00
3.10m to 4.10m	£225.00
4.10m and above	£275.00
Corner wardrobe (in addition to normal charge)	£50.00
Internal fitments (when ordered with original assembly)	£25.00





## WARDROBE ASSEMBLY Important Information following the assembly of your wardrobe

We have left your wardrobe fully assembled in the location and room of your choice.

You have confirmed you are happy with the alignment of the doors and drawers, and that the wardrobe is as level as we are able to achieve in that location.

Once you have loaded the wardrobe, you may experience some slight movement as the wardrobe settles, which is normal. This is the result of the weight of the items or uneven distribution of the contents and as the wardrobe settles into the carpet or flooring.

At this point, the doors and drawers may require some small adjustments to level them - further information on how to do this can be found in the original assembly instructions. The assembly crew will explain how to make these adjustments before leaving your home.

Once you have completed these small adjustments, we recommend you get a suitable trades person to fit the wall bracket supplied with the wardrobe. Details of how to do this are in the original assembly instructions.

Should you require us to make a further visit to your home to adjust doors & drawers (Please note we will NOT fit any wall brackets), we will make a further call-out charge of £25 payable when booking. Please contact our Distribution Centre on 01752 698485 to arrange such a visit.